

Interruption of Electric Service Claim for Damage or Loss

Should you experience an interruption of electrical service, you have the right to file a claim. Please note, KIUC will not be liable for any loss caused by accident, storm, fire, strikes, riots, war or any cause not within the Company's control through the exercise of reasonable diligence and care.

Note: For your claim to be valid, it must be filed with KIUC within 30 days of the interruption of electric service. (Rule No. 16, PUC Order 19658)

Name of Account Holder _____

Person reporting damage (if different from above) _____

Service Address _____

Mailing Address (if different from above) _____

KIUC Account Number _____

Email _____

Phone Number (home) _____ (work) _____ (cell) _____

Date of Loss _____ Time of Loss _____

Did you place a trouble call with KIUC at the time of the incident? Yes No

Description of the incident and other observations (check all that apply)

- | | | |
|--|--|--|
| <input type="checkbox"/> Power Outage | <input type="checkbox"/> Partial Power | <input type="checkbox"/> Flickering Lights |
| <input type="checkbox"/> Line Sparking | <input type="checkbox"/> Loud Noise | <input type="checkbox"/> Burning Smell |

List damaged electric appliances (include make, model, serial number, year purchased – for food or other items include description of items and amounts):

Please allow 1-2 weeks for notification from KIUC's insurance carrier. Keep damaged items including estimates or receipts for repairs or replacement costs, until your claim has been resolved. Normal business hours are Monday – Friday, 8:00 a.m. - 4:00 p.m. (except holidays). Forms received after normal business hours will be process the next business day.

Email completed form to: info@kiuc.coop

or

Mail completed form to: KIUC

Damage Claims
4463 Pahe'e St. Suite 1
Lihu'e, HI 96766