



FOR IMMEDIATE RELEASE

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Phone Scam Targeting KIUC Customers

*Līhu'e, Kaua'i, HI – 03/27/2020* – Kaua'i Island Utility Cooperative (KIUC) was contacted by members today from members saying they have received suspicious calls regarding their KIUC accounts. The call number shows up as originating from the County of Kaua'i.

KIUC wants our members to know we do not initiate calls to customers about billing matters.

Never provide personal, confidential or financial information to anyone when responding to unsolicited phone calls or e-mails. If you're not sure the call is legitimate, get the caller's name, phone number and company name and tell them you'll call them back after verifying their information. Report it to the police.

KIUC offers SmartHub to our customers. SmartHub provides online account information and members can sign up at <https://kiuc.smarthub.coop> to access KIUC's self-service site.

If you have questions about the status of your electric bill or for more information on SmartHub, please call KIUC at 246.4300.

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